



Walk. Ride. Drive. Smarter.

TAMPA HILLSBOROUGH EXPRESSWAY AUTHORITY CONNECTED VEHICLE PILOT

WHO GETS THE REBATE?

Each driver who participates in the Tampa Hillsborough Expressway Authority (THEA) Connected Vehicle Pilot needs to have a SunPass account to save up to \$550 on toll rebates on certain transactions on the Lee Roy Selmon Expressway. The rebate will appear as an adjustment to your SunPass account.

WHAT TRANSACTIONS ARE ELIGIBLE FOR THE REBATE?

The rebate applies to certain toll transactions on the Lee Roy Selmon Expressway. On the local lanes, the rebate applies only to the east toll gantry (near 78th Street) and the 50th Street/U.S. 41 interchange. The rebate also applies to all transactions on the Reversible Express Lanes.



WHEN WILL MY REBATE START?

The rebate will appear as a monthly credit in your SunPass account. The toll rebate is issued once a month for the previous month's transactions, so it may take several weeks for your first rebate to be posted to your account.

HOW OFTEN WILL I RECEIVE A REBATE?

THEA will issue the rebate as a monthly credit to your SunPass account, typically at the end of the month.



HOW DO I CHECK ON MY REBATE

The screenshot shows the SunPass 'ACTIVITY' page. On the left is a navigation menu with 'Activity' highlighted. The main content area has a 'Filter By' dropdown set to 'Adjustments', a 'Date Type' dropdown set to 'Posted Date', and date range fields for 'Start Date' (08/12/2018) and 'End Date' (11/09/2018). Below these are fields for 'Transponder Number' and 'Plate Number'. A 'Receipt' modal window is open, displaying account information and a table with one transaction: 'THEACV ADJUSTMENT' for \$15.00.

Activity

Account activity can be accessed for a period of up to 90 days, and may be viewed or downloaded for the past 36 months.

Filter By: Adjustments | Date Type: Posted Date | Start Date: 08/12/2018 | End Date: 11/09/2018

Transponder Number | Plate Number | Agency Name: All

Receipt

Account Number: [REDACTED]
Post Date: 10/24/2018
Transaction Date: 10/24/2018 03:24:39 PM
Transaction Amount: \$15.00
Balance: \$55.68

Description	Amount
THEACV ADJUSTMENT	\$15.00

Print Close

To check your rebate activity:

- Login to your online SunPass account.
- In the left-hand column, select "Activity."
- In the "Filter By" field, select "Adjustments."
- Click "View."
- For details on an individual transaction, click "View Receipt" in the "Amount" column. The transactions labeled "THEACV ADJUSTMENT" are your CV Pilot rebates.

WHEN WILL MY REBATE END?

The rebate will end on September 30, 2022, or when you reach the \$550 maximum, whichever comes first.

WHY HAVEN'T I RECEIVED ANY REBATES YET?

Remember, you may not receive your first credit until several weeks after your equipment is installed. Your account must also be current (paid in full) in order to receive your rebate. The rebate will appear as an adjustment to your SunPass account.

WHAT IF I DROP OUT OF THE PILOT PROGRAM?

Participants who opt out of the program will receive rebates for the time they participated but will stop receiving rebates after their withdrawal date.

WHAT IF I NEED TO ASK A QUESTION OR REPORT AN ERROR?

Please call us at (813) 280-3405 or email info@theacvpilot.com with any questions or concerns.

Thank you for participating in the Tampa Hillsborough Expressway Authority (THEA) Connected Vehicle Pilot!