



Walk. Ride. Drive. *Smarter.*

## TAMPA HILLSBOROUGH EXPRESSWAY AUTHORITY CONNECTED VEHICLE TOLL REBATE

### WHO GETS THE REBATE?

Every driver who participates in the Tampa Hillsborough Expressway Authority (THEA) Connected Vehicle Pilot will receive a 50 percent toll rebate on certain transactions on the Lee Roy Selmon Expressway. The rebate will appear as an adjustment to your SunPass account.

### WHAT TRANSACTIONS ARE ELIGIBLE FOR THE REBATE?

The rebate applies to certain toll transactions on the Lee Roy Selmon Expressway. On the local lanes, the rebate applies only to the east toll gantry (near 78th Street), the west toll gantry (near Hyde Park Avenue) and the 50th Street/U.S. 41 interchange. The rebate also applies to all transactions on the Reversible Express Lanes.



### WHEN WILL MY REBATE START?

Your toll rebate will take effect within three (3) business days of your enrollment in the program. However, rebates are issued once a month for the previous month's transactions, so it may take several weeks for your first rebate to be posted to your account.

### HOW OFTEN WILL I RECEIVE A REBATE?

THEA will issue the rebate as a monthly credit to your SunPass account, typically at the end of the month.

## HOW CAN I CHECK ON MY REBATE?

ACTIVITY Home / My SunPass / Activity

ACCOUNT # [REDACTED]

- Overview
- Account Profile
- Add Funds
- Manage Payment Methods
- Transponders and Vehicles
- SunPass Plus Parking
- Plans
- Activity**
- Statements and Correspondence

### Activity

Account activity can be accessed for a period of up to 90 days, and may be viewed or downloaded for the past 36 months.

Filter By: Adjustments | Date Type: Posted Date | Start Date: 08/12/2018 | End Date: 11/09/2018

Transponder Number: | Plate Number: | Agency Name: All | Location: All

**Note:** Transponder Number and License Plate Number are optional. If a range selected will be returned.

To check your rebate activity:

- Login to your online SunPass account.
- In the left-hand column, select "Activity."
- In the "Filter By" field, select "Adjustments."
- Click "View."
- For details on an individual transaction, click "View Receipt" in the "Amount" column. The transactions labeled "THEACV ADJUSTMENT" are your CV Pilot rebates.

**SUNPASS**

Receipt

Account Number: [REDACTED]  
Post Date: 10/24/2018  
Transaction Date: 10/24/2018 03:24:39 PM  
Transaction Amount: \$15.00  
Balance: \$55.68

Description	Amount
THEACV ADJUSTMENT	\$15.00

Print Close

## WHEN WILL MY REBATE END?

Participants will continue to receive rebates until they reach the maximum of \$550 or until the end of the rebate period on January 31, 2020, whichever comes first.

## WHY HAVEN'T I RECEIVED ANY REBATES YET?

Remember, you may not receive your first credit until several weeks after your equipment is installed. Your account must also be current (paid in full) in order to receive your rebate. The rebate will appear as an adjustment to your SunPass account.

## WHAT IF I DROP OUT OF THE PILOT PROGRAM?

Participants who opt out of the program will receive rebates for the time they participated, but will stop receiving rebates after their withdrawal date.

## WHAT IF I NEED TO ASK A QUESTION OR REPORT AN ERROR?

Please call us at 813-280-3405 or email [hello@tampacvpilot.com](mailto:hello@tampacvpilot.com) with any questions or concerns.

Thank you for participating in the Tampa Hillsborough Expressway Authority (THEA) Connected Vehicle Pilot!